



House rules

Dear guests,

To make your stay in our apartments as pleasant as possible, please observe the following rules:

- Every guest is required to register their stay with an ID card or passport, and the host is obliged to register all guests on the official portal of the Ministry of Tourism and Youth.
- Check-in is from 3 pm on the day of arrival.
- Check-out is by 11 am on the day of departure.
- Please respect quiet hours during the afternoon rest period, from 2 pm to 5 pm.
- Please respect quiet hours during the night rest period, from 10 pm to 7 am.
- Please keep noise levels low at all times, both in the building stairwell and in the apartment. Parties, loud music and disorderly behaviour are not allowed.
- Removing or damaging the apartment inventory is not allowed. Any damage will be charged at market value.
- Pets are not allowed.
- Guests are required to report any damage that occurs during their stay, as well as malfunctions in the rooms or damage to the inventory.
- The apartment facilities may be used only by registered guests; at a guest's request, the host may approve occasional visits.
- In case of fire, follow the evacuation plan.
- Smoking is allowed exclusively on the terrace.
- The host/housekeeper may not enter the apartment without prior notice and permission, touch or use the guest's personal property. The host/housekeeper may enter the apartment without the guest present only when there is a justified suspicion that property is at risk, or a justified suspicion of a serious breach of the house rules.

We wish you a pleasant stay at Vista apartments!

Your hosts